Nice

October 31, 2023

Dear Customer,

While we actively work on permanent enhancements to the protection of our access control panels from malicious attacks, we recommend increased network security as well. Although software patches can mitigate many potential vulnerabilities, it is prudent to increase overall network security by implementing a Firewall solution. For recommended network practices, please refer to the security bulletin at https://linear-solutions.com/helpcenter.

Reliable Systems & Services, a non-subsidiary of Nice N.A., has a Firewall solution that they have implemented at many locations where remote access over a WAN is required. They are a total access control and network solutions provider. You can contact them to explore the firewall solution and related services they have to offer. Please note all sales and support around the firewall solution is provided by a 3rd party to Nice N.A and any and all warranties offered by Reliable Systems & Services are in lieu of all other warranties, expressed or implied, by Nice N.A. products.

To find out more information about this firewall solution please contact Reliable Systems & Services through their website at:

https://www.rsnsnc.com/securityitservices

Sincerely,

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